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# **Document Controller**

Reporting to:	Project Construction Manager/Senior Document Control Officer
Department:	Project Management
Division:	Operations
Project/Location:	Project Site
Rank:	Rank and File/Supervisory

#### MAJOR RESPONSIBILITIES

- 1. Distribute project-related copies to internal team members.
- 2. Review and update technical documents.
- 3. File documents in physical and digital records
- 4. Retrieve files as requested by the project team.
- 5. Manage the flow of documentation within the project.
- 6. Prepare ad-hoc reports on projects as needed.
- 7. Checking and editing documents for accuracy and compliance
- 8. Handle project documentation and do site coordination, under the supervision of the PM/CM
- 9. team



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### **KEY PERFORMANCE INDICATORS**

- 1. Accuracy of document control activities, including document numbering, version control, metadata entry, and ensuring the correct categorization and filing of documents.
- 2. Speed and efficiency of document retrieval when requested by project team members or stakeholders. This measures the document controller's organization and accessibility of project information.
- 3. Effectiveness in managing changes to project documents, including tracking revisions, maintaining an audit trail, and ensuring that all stakeholders have access to the latest versions.
- 4. Ability to ensure that project documents adhere to relevant standards, regulations, and contractual requirements.
- 5. Efficiency in distributing project documents to the appropriate stakeholders, ensuring timely and accurate dissemination of information.
- 6. Ability to maintain proper archiving and retention procedures for project documents, including ensuring compliance with legal and contractual obligations.
- 7. Adherence to data security protocols, confidentiality requirements, and protection of sensitive project information.
- 8. Contribution to process improvement initiatives, such as streamlining document control procedures, implementing new technologies, or introducing automation to enhance efficiency.
- 9. Ability to effectively collaborate with project team members, stakeholders, and external parties, ensuring clear and timely communication regarding document control processes.
- 10. Performance during internal and external audits, including compliance with document control procedures, accurate documentation, and timely response to audit findings especially in relation to ISO 9001:2015 and ISO 45001:2015.

## QUALIFICATION AND COMPETENCY REQUIREMENTS

## MINIMUM EDUCATION and EXPERIENCE

- 1. Must possess a bachelor's degree in a relevant field such as business administration, information management, or a related discipline.
- 2. Must possess at least 2 years of experience in document control or related roles.

## **KNOWLEDGE**

- 1. Knowledge of document control principles and best practices.
- 2. Familiarity with relevant industry standards, regulations, and quality management systems.
- 3. Understanding of construction project lifecycle and documentation requirements.
- 4. Knowledge of document control software and electronic document management systems (EDMS).
- 5. Proficiency in standard office software such as Microsoft Office or Google Suite.



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#### <u>SKILLS</u>

- 1. Strong organizational skills and attention to detail.
- 2. Excellent time management and ability to prioritize tasks effectively.
- 3. Proficient in using document control software and electronic systems.
- 4. Communication skills for collaborating with project teams, stakeholders, and clients.
- 5. Analytical skills to identify document control issues, track revisions, and ensure accuracy.

#### **ATTRIBUTES**

- 1. Detail-oriented mindset to ensure accuracy in technical documentation.
- 2. Adaptability and flexibility in handling changes in project.
- 3. Strong work ethic and commitment to meeting project deadlines.